



V5 Dial



V8 Dual Comm



Download Instructions for the

Dējavoo™ **V** SERIES

Terminal Line

*<u>Note:</u> For Downloading a Magic Line Terminal Please See "Download Instructions for the Dejavoo Magic Terminal Line" document.



V8 Plus - Contactless



V 9 Plus - Wireless/Contactless

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Dejavoo Systems Download From Application Menu

DOWNLOAD VIA MODEM – STARTING FROM APPLICATION MENU



Follow the steps below for a terminal software download via Modem (Dial) when you are beginning from the Application Menu. Be sure there is an active Phone line connected to the terminal's Modem port.

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F∧ Favorites FV
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites →
	selection. (Enter password if prompted)	$\frac{\text{Utility}}{\text{Utility}} \rightarrow$
3.	From the UTILITY Menu Use the up ▲ and down	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for CONNECT Press the Green ENTER key to make your selection.	Software Download Connect→ Settings →
5.	Use the up ▲ and down ↓ arrow keys to highlight DIAL PPP Press the Green ENTER key to Make your selection.	$\frac{\text{Connection}}{\text{Ethernet} \rightarrow}$ Dial PPP \rightarrow US B \rightarrow



DOWNLOAD VIA MODEM - IN APPLICATION MENU, CONTINUED

Step	Action	Display
6.	Terminal will recommend closing batch prior to updating the software with a download and then prompt "PROCEED ANYWAY? YES / NO". Press the F2 Key to select YES	UPDATE WARNING Proceed anyway? YES NO
7.	The terminal prompts for the TPN NUMBER, input the unique 10 digit TPN # then press the Green ENTER key.	TPN Input #: 9876543221
8.	IfThenUpdating Software and ParametersHighlight FULL and press ENTERTerminal Checks for New SoftwareHighlight PARTIAL and press ENTER	Select Type Full → Partial →
9.	The terminal displays TMS UPDATE INITIALIZE DEVICE while installing software. When software download is complete the terminal will prompt you to UPDATE SOFTWARE with what was downloaded, press F1 to select YES	TMS Update Initialize Device
10.	When the download is complete the terminal returns to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓



DOWNLOAD VIA ETHERNET – STARTING FROM APPLICATION MENU



Follow the steps below to set up the Dejavoo terminal to download software via the Ethernet (IP) when you are starting from the application menu. Be sure there is an active CAT5 Ethernet cable connected to the terminal's Ethernet port.

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
2.	From the CORE Menu use the up ▲ and down 	$\frac{\text{Core Menu}}{\text{Reports} \rightarrow}$ Favorites \rightarrow Utility \rightarrow
3.	From the UTILITY Menu Use the up ▲ and down arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for CONNECT Press the Green ENTER key to make your selection.	Software Download Connect → Settings →
5.	Use the up ▲ and down arrow keys to highlight ETHERNET Press the Green ENTER key to Make your selection.	$\frac{\text{Connection}}{\text{Ethernet} \rightarrow}$ Dial PPP \rightarrow US B \rightarrow

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DOWNLOAD VIA ETHERNET - IN APPLICATION MENU, CONTINUED

Step	Action	Display
6.	Terminal will recommend closing batch prior to updating the software with a download and then prompt "PROCEED ANYWAY? YES / NO". Press the F2 Key to select YES	UPDATE WARNING Proceed anyway? YES NO
7.	The terminal prompts for the TPN NUMBER, input the unique 10 digit TPN # then press the Green ENTER key.	TPN Input #: None
8.	IfThenUpdating Software and ParametersHighlight FULL and press ENTERTerminal Checks for New SoftwareHighlight PARTIAL and press ENTER	Select Type Full → Partial →
9.	The terminal displays TMS UPDATE INITIALIZE DEVICE while installing software. When software download is complete the terminal will prompt you to UPDATE SOFTWARE with what was downloaded, press F1 to select YES	TMS Update Initialize Device
10.	When the download is complete the terminal returns to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓



DOWNLOAD VIA USB KEY - IN APPLICATION MENU

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The versatility of Dejavoo terminals enables software installation quickly and easily with a USB key using the Mini USB port and the Mini USB to USB adaptor cable included in your terminal package. The .TAR software file to be installed must be placed on the USB key in a folder named "download" on the root directory.

^{*&}lt;u>Note</u>: The .TAR file does not need to be uncompressed and the download folder needs to be named "download" without any spaces.

Step	Action	Display
1.	 Place the .TAR File (Terminal Profile) into a folder named download on your USB Key. *<u>Note</u>: The .TAR file does not need to be uncompressed and the download folder needs to be named "download" without any spaces. 	Image: Computer Press Provide Disk (E) Corganize Image: Computer Press Provide Disk (E) Corganize Image: Computer Press Provide Disk (E) Documents Pictures Music More > Folders Explore Image: Computer Press More > Folders Image: Computer Press Image: Computer Prese Image: Computer Pre
2.	In Your V Series Terminal Packaging find the Mini B Male USB to Female A USB adaptor. (See Image on right)	
3.	Plug the smaller male USB end into the Mini USB Port found on the side of the Dejavoo V Series Terminal	
4.	Plug your USB key device into the larger Female end of the adaptor. (See image at right)	

DOWNLOADING SOFTWARE VIA USB KEY, CONTINUED

Step	Action	Display
5.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F∧ Favorites FV
6.	From the CORE Menu use the up ▲ and down ↓ arrow keys to highlight UTILITY. Press the Green ENTER Key to make your selection. (Enter password if prompted)	Core Menu Reports → Favorites → Utility →
7.	From the UTILITY Menu Use the up ▲ and down ↓ arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	Utility Settings → Software Download → Communications →
8.	In the Software Download Menu highlight the option for CONNECT Press the Green ENTER key to make your selection.	Software Download Connect → Settings →
9.	Use the up ▲ and down arrow keys to highlight USB Press the Green ENTER key to Make your selection.	$\frac{Connection}{Ethernet} \rightarrow Dial PPP \rightarrow USB \rightarrow$
10.	Terminal will recommend closing batch prior to updating the software with a download and then prompt "PROCEED ANYWAY? YES / NO". Press the F2 Key to select YES	UPDATE WARNING Proceed anyway? YES NO

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DOWNLOADING SOFTWARE VIA USB KEY, CONTINUED

Step	Action	Display
11.	The Terminal will say "Preparing Update" and then will prompt: "APPLY UPDATES? ? YES / NO". Press the F2 Key to select YES	UPDATE Apply Updates? YES NO
12.	When the download is complete the terminal returns to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F∱ Favorites F↓

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CHANGING DOWNLOAD SETTINGS

Dejavoo terminals are engineered smart. The settings such as the download phone number, download IP Address, download Port # - they are defaulted in your terminal settings already. However, should you need to edit any of the settings, such as adding a dial prefix, this can be done in the SETTINGS menu.

EDITING THE DEFAULT DOWNLOAD PHONE NUMBER

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites → Utility →
3.	From the UTILITY Menu Use the up ▲ and down	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	Software Download Connect → Settings→
5.	Highlight the option for INTERFACE Press the Green ENTER key to Make your selection.	$\frac{\text{Settings}}{\text{Interface} \rightarrow}$ $Protocol \rightarrow$

EDITING THE DEFAULT DOWNLOAD PHONE NUMBER, CONT'D

Step	Action	Display
6.	Highlight the option for DIAL PPP Press the Green ENTER key to Make your selection.	Interface Dial PPP → GPRS → Ethernet →
7.	Highlight the option for NUMBER Press the Green ENTER key to Make your selection.	$\frac{\text{Dial PPP}}{\text{Number} \rightarrow}$ $\text{Username} \rightarrow$ $\text{Password} \rightarrow$
8.	Press the Yellow BACKSPACE key to clear the existing download phone number, then Input the correct Download Number the terminal is to dial out to. Press ENTER.	Enter Dialup# Dialup Number
9.	Press the Red X Key 6 times to return to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓

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EDITING THE USERNAME SETTING FOR MODEM DOWNLOAD

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites → Utility →
3.	From the UTILITY Menu Use the up ▲ and down arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	Software Download Connect → Settings→
5.	Highlight the option for INTERFACE Press the Green ENTER key to Make your selection.	Settings Interface → Protocol →
6.	Highlight the option for DIAL PPP Press the Green ENTER key to Make your selection.	Interface Dial PPP → GPRS → Ethernet →

EDITING THE USERNAME SETTING FOR MODEM DOWNLOAD, CONT'D

Step	Action	Display
7.	Highlight the option for USER NAME Press the Green ENTER key to Make your selection.	$\frac{\text{Dial PPP}}{\text{Number} \rightarrow}$ User Name \rightarrow Password \rightarrow
8.	Press the Yellow BACKSPACE key to clear the existing User Name, then Input the correct User Name. Press ENTER.	Enter Username User Name
9.	Press the Red X Key 6 times to return to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓

EDITING THE PASSWORD SETTING FOR MODEM DOWNLOAD

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
2.	From the CORE Menu use the up ▲ and down	$\frac{\text{Core Menu}}{\text{Reports} \rightarrow}$ Favorites \rightarrow Utility \rightarrow
3.	From the UTILITY Menu Use the up ▲ and down arrow keys to highlight SOFTWARE DOWNLOAD. Press the Green ENTER key to make your selection.	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	Software Download Connect → Settings→
5.	Highlight the option for INTERFACE Press the Green ENTER key to Make your selection.	$\frac{\text{Settings}}{\text{Interface} \rightarrow}$ $Protocol \rightarrow$
6.	Highlight the option for DIAL PPP Press the Green ENTER key to Make your selection.	$\frac{\text{Interface}}{\text{Dial PPP} \rightarrow}$ GPRS \rightarrow Ethernet \rightarrow

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EDITING THE PASSWORD SETTING FOR MODEM DOWNLOAD, CONT'D

Step	Action	Display
7.	Highlight the option for PASSWORD Press the Green ENTER key to Make your selection.	Dial PPP Number → Username → Password →
8.	Press the Yellow BACKSPACE key to clear the existing Password, then Input the password. Press ENTER.	Enter Username User Name
9.	Press the Red X Key 6 times to return to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓

EDITING THE DIAL PREFIX FOR MODEM DOWNLOAD

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites → Utility →
3.	From the UTILITY Menu Use the up ▲ and down	Utility Settings \rightarrow Software Download \rightarrow Communications \rightarrow
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	Communications Print Details → Local Parms→ Remote Parms →
5.	Highlight the option for MODEM Press the Green ENTER key to Make your selection.	$\frac{\text{Local Parameters}}{\text{Modem} \rightarrow}$ Ethernet \rightarrow GPRS \rightarrow
6.	Highlight the option for PREFIX Press the Green ENTER key to Make your selection.	Modem Prefix→ Suffix → Dial Tvpe→



Editing the Dial Prefix for Modem Download, CONT'D

Step	Action	Display
7.	Press the Yellow BACKSPACE key to clear any existing data (if applicable), then Input the dial prefix that is needed. Press the Green ENTER key to confirm your entry	Dial Prefix Enter # to dial
8.	Press the Red X Key 3 times to return to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓

EDITING THE DIAL SUFFIX FOR MODEM DOWNLOAD

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F★ Favorites F↓
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites → Utility →
3.	From the UTILITY Menu Use the up ▲ and down	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	Communications Print Details → Local Parms→ Remote Parms →
5.	Highlight the option for MODEM Press the Green ENTER key to Make your selection.	Local Parameters Modem → Ethernet → GPRS →
6.	Highlight the option for SUFFIX Press the Green ENTER key to Make your selection.	Modem Prefix → Suffix→ Dial Tvpe→

EDITING THE DIAL SUFFIX FOR MODEM DOWNLOAD, CONT'D

Step	Action	Display
7.	Press the Yellow BACKSPACE key to clear the existing Suffix (if any), then Input the correct dial suffix. Press ENTER.	Dial Suffix Enter # to dial
8.	Press the Red X Key 3 times to return to the idle prompt.	02/01/122:03Swipe or Enter Card#F↑FavoritesF↓

EDITING THE DIAL TYPE FOR MODEM DOWNLOAD

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites → Utility →
3.	From the UTILITY Menu Use the up ▲ and down	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	Communications Print Details → Local Parms→ Remote Parms →
5.	Highlight the option for MODEM Press the Green ENTER key to Make your selection.	$\frac{\text{Local Parameters}}{\text{Modem} \rightarrow}$ Ethernet \rightarrow GPRS \rightarrow
6.	Highlight the option for DIAL TYPE Press the Green ENTER key to Make your selection.	$\frac{Modem}{Prefix \rightarrow}$ Suffix \rightarrow Dial Type \rightarrow

EDITING THE DIAL TYPE FOR MODEM DOWNLOAD, CONT'D

Step	Action	Display
7.	Use the up ▲ and down arrow keys to highlight the desired Dial Type (Tone or Pulse). Press ENTER. *Note: an asterisk (*) indicates current setting.	Dial Type *Tone → Pulse
8.	Press the Red X Key 3 times to return to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓

EDITING THE MODE FOR ETHERNET DOWNLOAD

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites → Utility →
3.	From the UTILITY Menu Use the up ▲ and down	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for Local Parms Press the Green ENTER key to make your selection.	Communications Print Details → Local Parms→ Remote Parms →
5.	Highlight the option for ETHERNET Press the Green ENTER key to Make your selection.	Local Parameters Modem → Ethernet → GPRS →
6.	Highlight the option for MODE Press the Green ENTER key to Make your selection.	$E thernet$ $Mode \rightarrow$ $Setup \rightarrow$

Editing the T [a^Á{ ¦ÂOc@ \} ^OADOWNLOAD, CONT'D

Step	Action		Display
7.	If DHCP Static IP	ThenHighlight DHCPand press ENTERThen skip to step10Highlight STATICand press ENTERThen proceed tonext step.	Ethernet Mode *DHCP → Static
8.	The Terminal will say "So you want to change Ethernet mode from DHCP to Static? YES / NO". Press the F2 Key to select YES		Ethernet ModeSo you want to changeEthernet mode from DHCPto Static??YES NO
9.	Use the up A and down arrow keys to highlight the desired static parameters. (IP, Netmask, Gateway, DNS1/DNS2). Press the Green ENTER key to make your selection. After each edit be sure to press ENTER.		Static Params IP → Netmask Gateway
10.	lf DHCP	Then Press the Red X key 3times to return to the idle prompt. The press the Red X here C times to	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
	Static IP	key 6 times to return to the idle prompt.	F ↑ Favorites F ↓

EDITING THE PROTOCOL SETTINGS FOR DOWNLOADS

Step	Action	Display
1.	From the idle prompt press the ENTER key to access the CORE Menu.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓
2.	From the CORE Menu use the up ▲ and down	Core Menu Reports → Favorites → Utility →
3.	From the UTILITY Menu Use the up ▲ and down	Utility Settings → Software Download → Communications →
4.	In the Software Download Menu highlight the option for SETTINGS Press the Green ENTER key to make your selection.	Software Download Connect → Settings→
5.	Highlight the option for PROTOCOL Press the Green ENTER key to Make your selection.	$\frac{\text{Settings}}{\text{Interface} \rightarrow}$ Protocol \rightarrow
6.	Use the up ▲ and down arrow keys to highlight the desired Protocol parameters to edit. (IP Address, Port, URL, Security). Press the Green ENTER key to make your selection. After each edit be sure to press ENTER.	$\frac{Protocol}{IP Address} \rightarrow Port \rightarrow URL \rightarrow$

EDITING THE PROTOCOL SETTINGS FOR DOWNLOADS, CONT'D

Step	Action	Display
7.	Press the Red X Key 5 times to return to the idle prompt.	02/01/12 2:03 Swipe or Enter Card# F↑ Favorites F↓