












CHIP CREDIT SALE	SWIPED OR MANUAL CREDIT SALE	DEBIT SALE
<ol style="list-style-type: none"> ➊ Tap CREDIT icon ➋ Tap SALE icon ➌ Input amount of the sale and press OK ➍ Insert Chip Card and confirm the amount 	<ol style="list-style-type: none"> ➊ Tap CREDIT icon ➋ Tap SALE icon ➌ Input Sale Amount and press OK ➍ Swipe OR Manually Enter Card # ➎ Press OK to confirm Sale Amount 	<ol style="list-style-type: none"> ➊ Tap the Credit icon then Tap the Debit icon ➋ input Sale Amount and press OK ➌ Insert/Swipe Chip Card ➍ When prompted tap "YES" ➎ Input PIN # on PIN Pad and press OK ➏ Press OK to confirm Sale Amount -
VOID TRANSACTION	RETURN TRANSACTION	SETTLE THE OPEN BATCH
<ol style="list-style-type: none"> ➊ Tap the SALE then Tap the Void icon ➋ input VOID Amount and press OK ➌ If prompted input Manager Password (1234 default) ➍ Insert Chip Card ➎ When prompted tap "YES" ➏ Receipts Print 	<ol style="list-style-type: none"> ➊ Tap the Sale icon then Tap the RETURN icon ➋ input the RETURN Amount and press OK ➌ If prompted input Manager Password (1234 default) ➍ Insert/Swipe Chip Card ➎ When prompted tap "YES" ➏ Receipts Print - 	<ol style="list-style-type: none"> ➊ From the idle prompt tap the Favorites icons on the display:  ➋ Tap SETTLEMENT ➌ If prompted input Manager Password (1234 default) <ul style="list-style-type: none"> - Terminal communicates with the Host - Settle Report Prints

REPRINTING RECEIPT	WIRELESS ICON INDICATORS (MOBILE UNITS ONLY)	WI-FI ICON INDICATOR (FOR WI-FI ENABLED UNITS)
<ol style="list-style-type: none"> ➊ From the Idle Prompt tap the Favorites icons on the display:  ➋ Tap Reprint Receipt (manager password 1234) ➌ Select either Last, By Transaction or by Card number ➍ Select Merchant or Customer ➎ Receipt Prints 	<p> GPRS Signal Strength Indicator (The More Bars, The Better Your Signal GPRS)</p> <p> Battery Strength Indicator</p> <p>SIM Indicates Issue with SIM Card (GPRS)</p>	<p> Wi-Fi Not Connected</p> <p> Wi-Fi Connected Successfully</p>
PRINTING REPORTS	POWERING THE TERMINAL ON/OFF	CALL ME FEATURE (MUST BE ENABLED)
<ol style="list-style-type: none"> ➊ From the Idle Prompt screen Tap the  icon ➋ Tap REPORTS ➌ Tap Desired Report Type ➍ Input Password (1234 Default) and press OK - Report Prints 	<p>For Z9:</p> <ol style="list-style-type: none"> ➊ From the Idle Prompt Tap the  ➋ Tap Power Off <p>To Power Cycle Z6 and Z11</p> <ol style="list-style-type: none"> ➊ From the Idle Prompt Tap the  ➋ Press and Hold the Power Key  on the Keypad, release once terminal begins to reboot. 	<ol style="list-style-type: none"> ➊ From the Idle Prompt tap the CALL ME icon on the display:  ➋ Select "CALL ME" and press OK ➌ The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.